Rakuten – Viki Challenge

Le Nguyen The Dat

About me

- 2010: MSc. Computer Science Oxford University
- 2011: Research Engineer A*STAR DSI
- o 2013: Data ZALORA Group
- 2015: Data Commercialize TV



https://github.com/lenguyenthedat



in https://sg.linkedin.com/in/lenguyenthedat



Challenge descriptions

https://www.viki.com/



Challenge descriptions

http://www.dextra.sg/challenges/rakuten-viki-video-challenge/

RAKUTEN-VIKI GLOBAL TV CHALLENGE

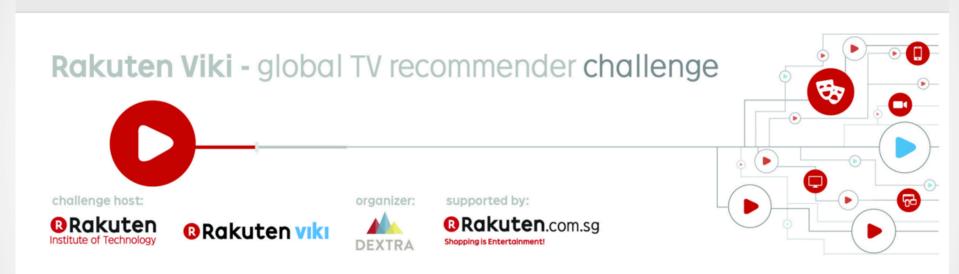
Overview

About The Host

Data & Resources

EAQ.

GO TO CHALLENGE



BUILD A MODEL TO RECOMMEND TV DRAMA EPISODES TO VIEWERS.

A Data Challenge hosted by Rakuten Institute of Technology and Rakuten-Viki based on the online TV viewing data

GO TO CHALLENGE

DOWNLOAD CASE STUDY

Challenge descriptions

Data:

- o (880,000) User Attributes (country gender)
- o (600) Video attributes (country language genre owner casts)
- o (4,880,000) User viewing behavior (video user score)

Task:

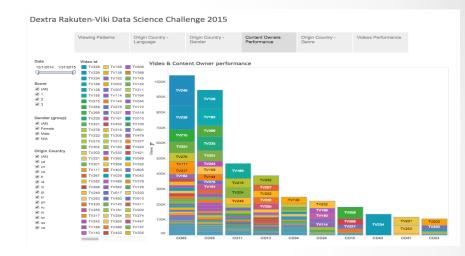
- Recommendation engine prediction for each user
 (user top 3 videos)
- o Insights

Case study:

 http://www.dextra.sg/wp-content/uploads/2015/09/ CaseStudy_Viki.pdf

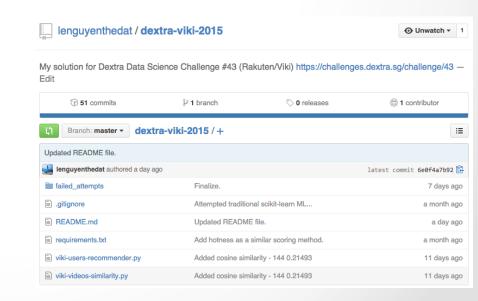
Useful Links

Tableau Public Visualization: http://tiny.cc/viki-viz



Source Code:

http://tiny.cc/viki-src



Preliminary Analysis

Analysis – Gender

Vide	o's	Ori	gin	Co	unt	ry a	and	l Vi	ew	er's	Ge	nd	er																													
		kr			tw			jр			cn			ve			us			ph			th			id			со			ru			in			fr			ca	
3M - swajy	2,238,908	1,415,158																																								
1M -			307,001	305,451	186,869	36,829	107,689	68,083	17,179	37,411	24,126	9,444	21,687	15,023	6,605	17,878	12,550	3,664	14,092	8,006	4,363	11,146	995'9	1,668	177	200	227	303	369	368	410	339	129	363	222	96	144	119	22	25	26	19
Avg. Score	2.03	1.98	1.98	1.71	1.66	1.60	1.88	1.81	1.70	1.69	1.67	1.65	1.50	1.46	1.37	1.74	1.69	1.86	1.73	1.64	1.53	1.41	1.37	1.32	2.08	2.07	2.14	1.52	1.56	1.49	1.79	1.66	1.61	1.60	1.74	1.55	1.46	1.72	1.56	1.80	1.85	1.53
Avg. Movie Ratio	90:30%	53.99%	54.36%	38.26%	36.29%	33.44%	48.44%	44.87%	39.12%	38.44%	37.42%	37.17%	27.68%	26.45%	21.76%	43.85%	40.23%	20.87%	40.67%	35.75%	30.36%	26.92%	24.06%	20.87%	36.87%	35.85%	48.13%	29.85%	30.89%	27.28%	46.07%	40.86%	37.54%	36.77%	41.03%	30.17%	27.97%	40.17%	33.40%	47.56%	48.27%	31.11%
	Female	A/A	Male	Female	N/A	Male	Female	N/A	Male	Female	N/A	Male	Female	N/A	Male	Female	N/A	Male	Female	N/A	Male	Female	N/A	Male	Female	N/A	Male	Female	N/A	Male	Female	N/A	Male	Female	N/A	Male	Female	N/A	Male	Female	N/A	Male

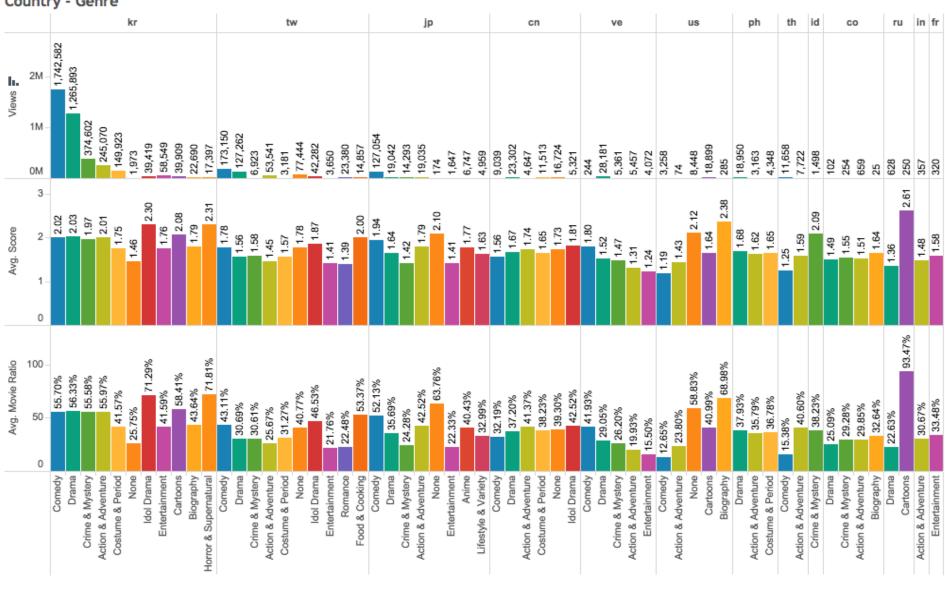
Analysis – Gender

Video's Origin Country and Viewer's Gender

Vide	o's			1		1			er's	G€	end	er																														
		kr	kr tw			jp			cn			ve			us			ph			th			id			co			ru			in			fr			ca			
3M -	2,238,908																																									
SM - 2M -	2,	1,415,158																																								
1M -			307,001	305,451	186,869	36,829	107,689	68,083	17,179	37,411	24,126	9,444	21,687	15,023	6,605	17,878	12,550	3,664	14,092	900'8	4,363	11,146	995'9	1,668	771	200	227	303	369	368	410	339	129	363	222	96	144	119	22	25	26	19
Avg. Score	2.03	1.98	1.98	1.71	1.66	1.60	1.88	1.81	1.70	1.69	1.67	1.65	1.50	1.46	1.37	1.74	1.69	1.86	1.73	1.64	1.53	1,41	1.37	1.32	2.08	2.07	2.14	1.52	1,56	1.49	1.79	1.68	1.61	1.60	1.74	1,55	1.46	1.72	1.56	1.80	1.85	1.53
0 Avg. Movie Ratio	26.30%	53.99%	54.36%	38.26%	36.29%	33.44%	48.44%	44.87%	39.12%	38.44%	37.42%	37.17%	27.68%	26.45%	21.76%	43.85%	40.23%	20.87%	40.67%	35.75%	30.36%	26.92%	24.06%	20.87%	36.87%	35.85%	48.13%	29.85%	30.89%	27.28%	48.07%	40.86%	37.54%	36.77%	41.03%	30.17%	27.97%	40.17%	33.40%	47.56%	48.27%	31.11%
	Female	A/N	Male	Female	N/A	Male	Female	A/N	Male	Female	A/N	Male	Female	A/N	Male	Female	A/A	Male	Female	A/N	Male	Female	N/A	Male	Female	K/N	Male	Female	A/N	Male	Female	A/N	Male	Female	N/A	Male	Female	A/N	Male	Female	A/N	Male

Analysis – Genre

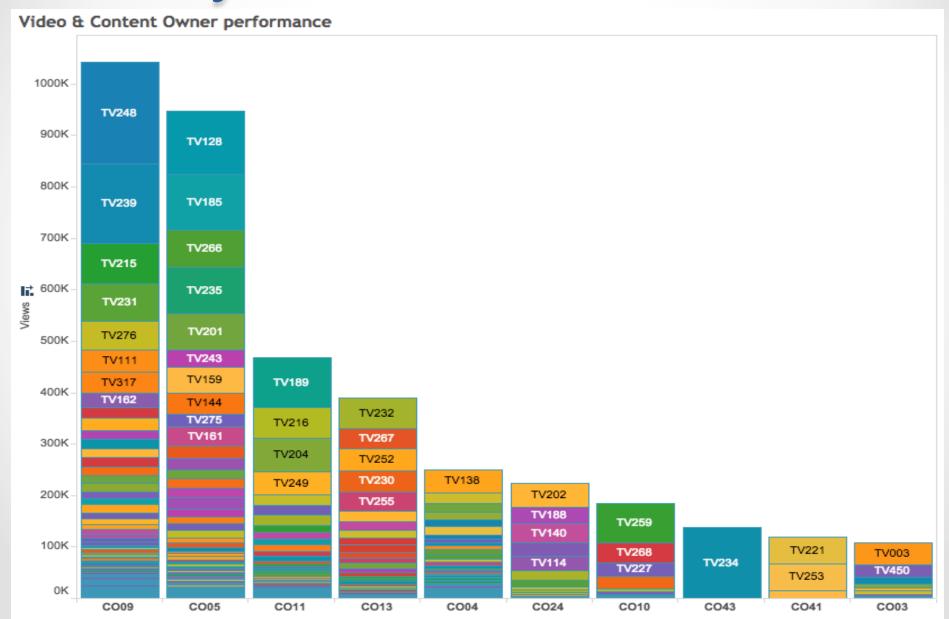
Country - Genre



Analysis – Genre

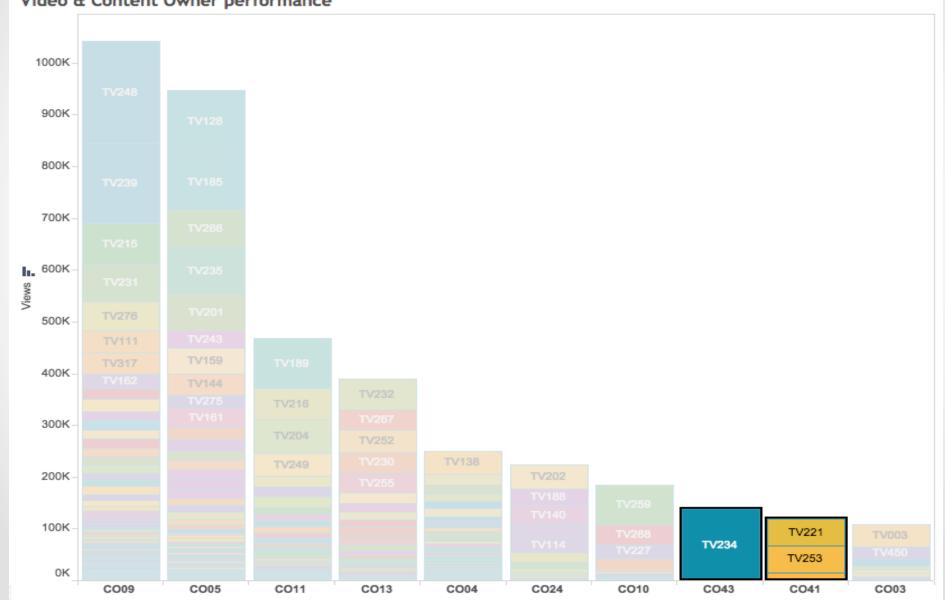
Co	untry - Genre																																																									
							ı	۲r										t۱	N								jp)						cn				٧	/e				us	i			ph		th	ic	d		со		r	u	in f	ir
Views	2M - 1M -	1,742,582	1,265,893	374 BD2	245 070	243,070	149,923	1,973	39,419	58,549	39,909	22,690	17,397	173,150	127,262	6,923	53,541	3,181	77,444	42,282	3,650	23,380	14,857	127,054	19,042	14,293	19,035	174	1,647	6,747	4,959	9,039	Z0,30Z	11,513	16,724	5,321	244	28,181	5,361	5,457	4,072	3,238	8,448	18,899	285	18,950	3,163	4,348	11,658	1,122	1,430	102	659	255	628	250	357	320
Avg. Score	3 2 1 0	2.02	2.03	1 07	700	2.01	6/.1	1.46	2.30	1.76	2.08	1.79	2.31	1.78	1.56	1.58	1.45	1.57	1.78	1.87		1.39	2.00	1.94	1.64	1.42	1.79	2.10				1.06			1.73	1.81	1.80		-			1.19	2.12		2.38			1.65			4.40	04. c	1.50	1.64		2.61	1.48	1.08
Avg. Movie Ratio	100 - 50 -	55.70%	56.33%	55 58%	70000	00.3778	41.57%	25.75%	71.29%	41.59%	58.41%	43.64%	71.81%	43.11%	30.69%	30.61%	25.67%	31.27%	40.77%	46.53%	21.76%	22.48%	53.37%	52.13%	35.69%	24.28%	42.52%	63.76%	22.33%	40.43%	32.99%	32.19%	07.20%	38.23%	39.30%	42.52%	41.93%	29.05%	26.20%	19.93%	15.50%	12.65% 23 80%	58.83%	40.99%	68.98%	37.93%	35.79%	36.78%	15.38%	40.00%	30.6378	20.09%	29.85%	32.64%	22.63%	93.47%	30.67%	33.48%
		Comedy	Drama	Crime & Mystery	Antion & Advantus	Second Second	Costume & Penod	None	Idol Drama	Entertainment	Cartoons	Biography	Horror & Supernatural	Comedy	Drama	Crime & Mystery	Action & Adventure	Costume & Period	None	Idol Drama	Entertainment	Romance	Food & Cooking	Comedy	Drama	Crime & Mystery	Action & Adventure	None	Entertainment	Anime	Lifestyle & Variety	Comedy	Action & Adventure	Costume & Period	None	Idol Drama	Comedy	Drama	Crime & Mystery	Action & Adventure	Entertainment	Action 8 Advanture	None	Cartoons	Biography	Drama	Action & Adventure	Costume & Period	Comedy	Crimo & Muston	Cillie & Mystely	Crimo & Mystepy	Action & Adventure	Biography	Drama	Cartoons	Action & Adventure	Entertainment

Analysis – Content Owner



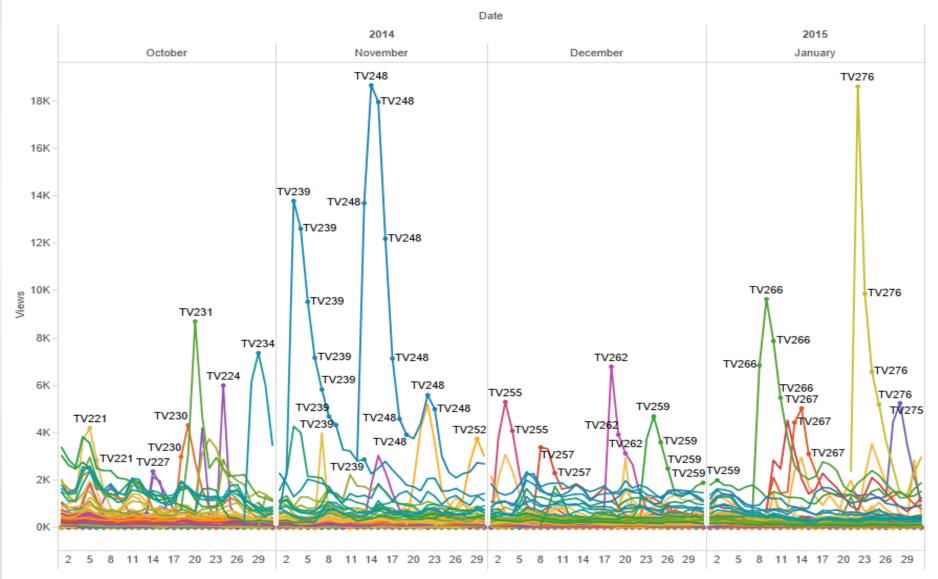
Analysis – Content Owner





Analysis – Videos Traffic

Videos Performance Overtime



Algorithm Overview

Videos Overall Performances

- Hotness
- Freshness

Videos Similarity Matrix

- Content Similarity
- Collaborative Filtering

Recommendation Engine

Videos Overall Performances

- Hotness
- Freshness

Videos Similarity Matrix

- Content Similarity
- Collaborative Filtering

Recommendation Engine

Videos overall performances:

$$Hotness* = \frac{\sum usersWatched}{firstDate - lastDate}$$

*With gender filter applied

$$Freshness = \frac{1}{\left(broadcastDate - currentDate\right)^{2}}$$

Videos Overall Performances

- Hotness
- Freshness

Videos Similarity Matrix

- Content Similarity
- Collaborative Filtering

Recommendation Engine

Videos similarity Matrix – Content Similarity

o Original Country:

$$V_1$$
. country == V_2 . country

o Original Language:

$$V_1$$
. $language == V_2$. $language$

o Adult Content:

$$(V_1. adult == 1) & (V_2. adult == 1)$$

o Content Owner:

$$V_1$$
. contentOwner == V_2 . contentOwner

Videos similarity Matrix – Content Similarity

o Episode Count:

$$\frac{\min(V_1.episodeCount, V_2.episodeCount)}{\max(V_1.episodeCount, V_2.episodeCount)}$$

o Genre:

$$J(v_1, v_2) = \frac{G_1 \cap G_2}{G_1 \cup G_2}$$

o Cast:

$$J(v_1, v_2) = \frac{C_1 \cap C_2}{C_1 \cup C_2}$$

Videos Overall Performances

- Hotness
- Freshness

Videos Similarity Matrix

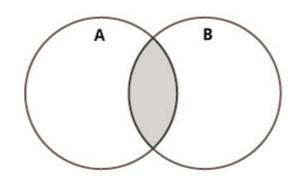
- Content Similarity
- Collaborative Filtering

Recommendation Engine

Videos similarity Matrix – Collaborative Filtering

o Jaccard Index - https://en.wikipedia.org/wiki/Jaccard_index:

$$J(v_1, v_2) = \left| \frac{U_1 \cap U_2}{U_1 \cup U_2} \right|$$



- Set theory
- Ratio of intersection gives similarity score
- Sensitive to sparse input limit to only top 25% videos

Videos similarity Matrix – Collaborative Filtering

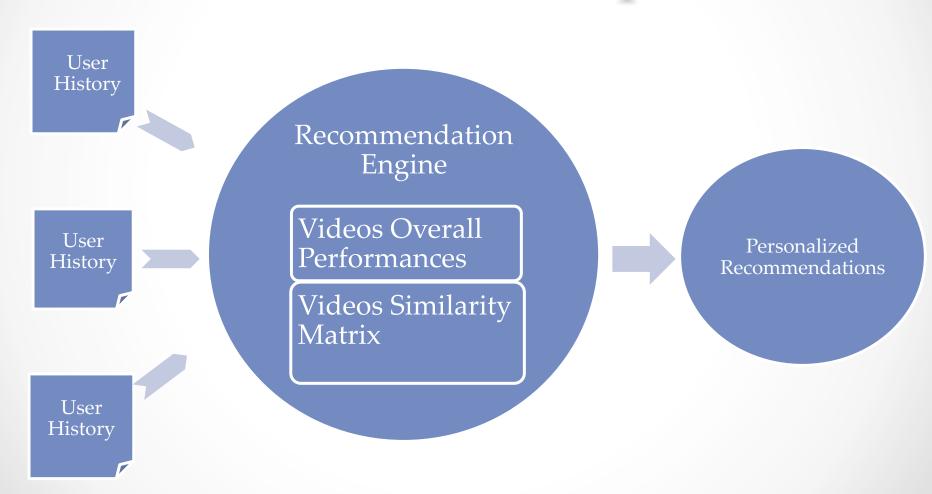
o Cosine Similarity - https://en.wikipedia.org/wiki/Cosine_similarity:

$$\cos(v_{1}, v_{2}) = \frac{\vec{U}_{1} \cdot \vec{U}_{2}}{\|\vec{U}_{1}\| \|\vec{U}_{2}\|} = \frac{\sum_{i=1}^{n} U_{1,i} \cdot U_{2,i}}{\sqrt{\sum_{i=1}^{n} U_{1,i}^{2} \times \sqrt{\sum_{i=1}^{n} U_{2,i}^{2}}}}$$

a b

- Vector space model
- Angle between 2 vectors gives similarity score.
- Good for sparse input can apply gender filter.

Personalization phase



Performance

Overall time & space complexity:

$$O(uv^2)$$

- u: number of users (880,000)
- o v: number of videos (600)

Advantages:

- Lightweight fits in 8GB Macbook Air!
- Scalable (fully distributed with <u>SparklingPandas</u>)

Applications

Flexibility:

- Custom weightages for:
 - Features
 - Collaborative filtering similarity scores
 - Video performances (hotness or freshness)
 - Individual User Video scores

Not just an engine but a framework:

To create different recommendation engines.

Applications

Personally picked for you:



Jiang Yan and Xia Bing beco...



Xia Bing encourages Jiang Y...



Xia Bing mistakes Jiang Yan...



Promo: Best Get Going



Jiang Yan and Xia Bing in Cl. EN 100% • China

Discovery Recommendations:



A Wok Through Time
EN 100% • Taiwan, Food & Cooking



Innocent Lilies 2
EN 100% - Japan, Idol Drama



Love Frequency 37.2



Be Arrogant
EN 100% • Korea, Idol Drama



Leiji Matsumoto's OZMA EN 100% • Japan, SciFi & Fantasy

Shows with similar Genres & Actors, Actresses:



Jerry Yan Pushes Maggie Ji...



Ron Ng and Viola Mi Kiss an...



Trailer 2: My Best Ex-Boyfrie...
EN 0% • China



Trailer 1: My Best Ex-Boyfrie...
EN 100% • China



INFINITE's Shoutout to Viki F...
EN 100% • Korea

Suggestions

Additional useful data sets:

- Explicit user rating is also very important.
- User's contributions data (subtitles).
- User's and video's interactions data (live comments).

Training & Testing data:

Should exclude top videos.
 (Promoted on front-page or banners.)

Evaluation method:

Equal test set splits will give an overall better result.
 (Models that work well with Feb 2015 data might not work very well with March 2015 data)

Technology stack

Tableau Public

- o Free to download
- Publicly shared workbooks
- Interactive visualizations and insights

Python

- o Pandas: data analysis library
- Scikit-Learn: machine learning library
- <u>iPython Notebook</u>: IDE for data analysis
- o Other libraries:
 - Spotify's <u>annoy</u>: approx. nearest neighbors calculation
 - PySpark's <u>Mllib</u>: spark's machine learning
 - panns: approx. nearest neighbors search
 - <u>python-recsys</u>: recommendation system

Thank you!